

Report to: General Purposes Committee Meeting – 1 December 2022

Director Lead: Matthew Finch, Director – Communities & Environment

Lead Officer: Nicola Rowlands, Senior Licensing Officer – extn 5894

Report Summary	
Report Title	Update on Performance and Enforcement Matters
Purpose of Report	To provide Members of the Committee with details of the various activities undertaken by the Licensing Team in relation to Hackney Carriage/Private Hire Drivers, Private Ambulance Drivers together with House to House and Street Collections
Recommendation	That the report be noted.

1.0 **Background**

1.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.

1.2 This report covers the period from 1 July to 30 September 2022 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

Application Type	New Applications Rec'd	Renewal of Applications Rec'd	Number Issued	Comments
Hackney Carriage/ Private Hire Driver	14	14	23	4 new applications pending. 1 refused at committee.
Ambulance Drivers	7	8	11	1 withdrawn
Hackney Carriage Vehicles	6	15	21	
Private Hire Vehicles	4	4	8	
Private Ambulance Vehicle Licence	4	12	16	

1.3 Street Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 July to 30 September 2022 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

Charity	Location	Date	Total amount collected	% returned to charity
Young Lives v's Cancer	Southwell	9.7.2022	£135.36	100%
RNLI	Southwell	27.08.2022	£449.19	100%

1.4 House to House Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 July to 30 September 2022 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

Charity	Date	Total Amount Collected	% Returned to Charity
Leukaemia & Myeloma Research UK	26.7.22	£215.00	80%
World Cancer Care	July to September 2022	£272.55	100%
Children with Cancer UK	25.8.2022	£41.76	85%
Cancer Relief UK	15.11.21 to 14.09.22	£1200	86%
Leukaemia & Myeloma Research UK	26.9.22	£322	80%

1.5 Enforcement Issues

Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 July to 30 September 2022

Location	Activity	Date Case Opened	Action Taken So Far
Harvest Drive, Newark	Driver seen with more passengers than there should be in the (stationary) vehicle	06.07.22	LEO spoke to driver, who said there were 6 teenage passengers (the amount the vehicle is licensed for). He stated that he would not pick them up again as they were badly behaved and intimidating.
	Contact with driver to clarify statement about increasing fares	14.07.22	As part of the fare consultation, this driver had stated in an email that they had already

			increased their fares. LEO spoke to the driver to clarify that this was only when prebooked etc. Advice given RE not overcharging when working on the meter.
Gate to Southwell Festival	Report of driver operating shuttle bus to and from the festival for £5 per person	18.07.22	Charging this amount would take the fare over the metered price if 2 or more people were in the car. LEO spoke to the driver and advised not to operate shuttle bus service.
Castle House, Newark	Routine HC inspection	03.08.22	All in order
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Castle House, Newark	Routine HC inspection	03.08.22	All in order
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Castle House, Newark	Routine HC inspection	03.08.22	All in order
Castle House, Newark	Routine HC inspection	03.08.22	All in order
Castle House, Newark	Routine HC inspection	03.08.22	All in order
Castle House, Newark	Routine PH inspection	03.08.22	1x action (no smoking signs). LEO followed up, all in order.
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Castle House, Newark	Routine PH inspection	03.08.22	All in order
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Castle House, Newark	Routine PH inspection	03.08.22	All in order
Castle House, Newark	Routine PH inspection	03.08.22	1x action (warning triangle). LEO followed up, all in order.

First4Care, Edwinstowe	Routine operator inspection	09.08.22	All in order
Brunel Drive, Newark	Vehicle driven away from test centre despite being told by an officer than the vehicle was unroadworthy.	31.08.22	Driver and owner/ operator of vehicle interviewed under PACE. Written warning delivered to operator's home address.
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine PH inspection	02.09.22	All in order
Castle House, Newark	Routine PH inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	All in order
Castle House, Newark	Routine HC inspection	02.09.22	1x action (no smoking signs). LEO followed up, all in order.
Castle House, Newark	Routine PH inspection	02.09.22	All in order
Castle Gate, Newark	NCC licenced vehicle photographed collecting passengers from Castle Gate rank	21.09.22	LEO to keep eye on out for vehicle
Castle House, Newark	Routine HC inspection	28.09.22	All in order

Castle House, Newark	Routine HC inspection	28.09.22	1x action (warning triangle). LEO followed up, all in order.
Castle House, Newark	Routine HC inspection	28.09.22	3x action (no smoking signage, rear windscreen washer not working, warning triangle). LEO followed up, all in order.
Castle House, Newark	Routine HC inspection	28.09.22	1x action (spare bulbs). LEO followed up, all in order.
Castle House, Newark	Routine HC inspection	28.09.22	All in order
Castle House, Newark	Routine PH inspection	28.09.22	1x action (warning triangle). LEO followed up, all in order.
Castle House, Newark	Routine HC inspection	28.09.22	All in order
Castle House, Newark	Routine HC inspection	28.09.22	All in order
Northgate Railway Station, Newark	Complaint of a taxi driver harassing another driver	29.09.22	LEO spoke to both drivers, whose accounts differ. Alleged perpetrator has promised to stay away from the other driver and complainant happy with action taken.

2.0 Proposal/Options Considered

This report is intended to provide Members with a summary of the various activities undertaken by the Licensing Team in relation to Hackney Carriage/Private Hire Drivers, Private Hire Ambulance Drivers together with House to House and Street Collections.

3.0 Implications

There are no implications arising from this report

Background Papers and Published Documents

None